



IKONIX USA

SUPPLIER QUESTIONNAIRE

Company Name: Ikonix USA

[Ikonix USA W-9](#)

Product Provided:

Instruments for Electrical Safety
Compliance Testing
Manufacture and Service

Location:

28105 N. Keith Drive Lake
Forest, IL 60045

Remit to Address:

28105 N. Keith Drive Lake
Forest, IL 60045

Website:

<http://www.ikonixusa.com>

General Email:

info@ikonixusa.com

Phone Number:

1-847-367-4671

Fax Number:

1-847-367-4080

President: Joe Guerriero

Vice President:

Adam Braverman

Registrations/Accreditations:

ISO 9001:2008 Quality

System registration and ISO:

17025 Accreditation

*Copies of our certificates can
be found on our web site.

Duns and Bradstreet

Number: 00-512-8079

Resale Tax Number:

0209-6595

SIC code: 3825

NAICS code: 334515

Cage code: 835K4

ACH information:

Please contact Customer Care

Tax ID No: 47-05669958

DUNS: 097724547

Payment Term Options:

[Net 30, Net 45 with approved credit](#), Credit card (Visa, Master Card, Discover, American Express) and [Wire Payments](#)

Established: 1936

Facility Size:

30,000 square feet

Years at Facility: 15

Type of Business:

Small Corporation.
We are not FDA registered.
Small Business.

Hours of Operation:

8am-4:30pm (CST)
Monday-Friday

Accounts Payable Contact:

Lacy Orr

Operations Manager:

Eric Snow

Sales Manager for ARI:

Peter Stevens

Sales Manager for SCI/APT:

Shannon Sivak

Customer References:

Tesla
GE Appliances
Whirlpool
General Electric
Generac
St Jude- Abbott

Standard Certified: ISO 9001

Do any customers perform quality audits? No

Do you have a program to ensure all measurement and test equipment is calibrated?
Yes

Calibration is performed in accordance with: ISO only

Does your company have a product Safety review program? Yes

Can you provide adequate evidence of product safety assessments? Yes

Do you have records of product safety risk documentation indicating that high-risk issues have been addressed, resulting in a safe product for distribution or incorporation into customer products? Yes





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Does the company have a third party certified Environmental Management System? No

Does the company have product liability insurance? Yes

What type of Service does your company provide?
Testing/Calibration

What type of product does your company provide?
Electrical Safety Compliance Instruments

Does your company have a Health & Safety Policy? Yes

Does your company have a documented environmental management system? No

Has your company been cited for any EPA or OSHA violations, citations, or fatalities over the past 3 years? No

Do you have a code of Conduct or similar Compliance and Ethics related policy in place? Yes

Does your company comply with the (EEOC) Equal Employment Opportunity Commission? Yes

Do the materials used in your product comply with the laws

regarding slavery and human trafficking of the country where they are made of? Yes

Are any of the following metals necessary to the functionality or production of the products your company manufacturers or contracts? No

Are there any judgments, claims or lawsuits pending or outstanding against your company? No

Are you now or have you ever been involved in any bankruptcy or reorganization proceedings? No

Do you import products from or operate in any of the following countries: Iran, Sudan, Burma/Myanmar, Iraq, Liberia, North Korea, Syria, Zimbabwe, or Cuba? No

Does your company have a documented quality management system registered by a third party registrar to a recognized standard such as ISO 9001? Yes

Do you conduct regular Quality audits? Yes

Does your company have a process to identify, control

and resolve non-conforming product? Yes

Total number of employees? 72

Facility's Work hours per shift/work shifts per day/work days per week?
8 hrs per shift, 1 shift per day, 5 work days per week

Is company registered with the FDA? No

ISO Certificates:
<https://www.ikonixusa.com/accrreditations/>

Company is bonded and insured? Yes

Company name unchanged within the past five years? No, merger has change company name to Ikonix USA - January 2018.

Company is experienced in exporting and importing with the United States. Yes

Company willing to permit on-site qualifications/validations: No

The company has a documented Quality System Manual that is effectively implemented: Yes

The company has effectively communicated a Quality





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Policy to all levels of the organization: Yes

The company has documented procedures for and effectively conducts, periodic management reviews: Yes

The company reviews customer requirements and purchase orders prior to accepting the order: Yes

The company has documented procedures for, and effectively ensures, competence, awareness and training of its employees: Yes

The company provides certificates of inspection/calibration/service: Yes

The company provides non-conformance units and segregated: Yes

The company has documented procedures for, and effectively prevents, damage, deterioration and obsolescence during processing, handling, storage, and delivery: Yes

The company has documented procedures for and effectively performs and records, calibration activities that are traceable to international standards: Yes

The company has documented procedures for and effectively controls the selection of calibration standards and measuring equipment: Yes

The company maintains a formal record of production/process steps and material quantities used: Yes

The company has documented procedures for, and effectively handles, customer complaints: Yes

The company has documented procedures for and effectively controls, final product release: Yes

Are there procedures for the disposition of product that does not meet specification?
Yes

Do you have written procedures for the proper loading of product to ensure it is not damaged during shipment? Yes

Do you have procedures for proper packaging to ensure safe shipment? Yes

Do you have procedures for the selection of a transportation vendor? Yes, we use our own freight forwarder for APT sources.

